



3.0 -Quality Policy

Coopers Fire Limited is one of the World's leading Fire & Smoke Curtain Specialists, and manufactures automatic fire and smoke curtains, which are fully tested and certified for the latest fire regulations and design technology.

The Directors, the management and the staff of Cooper Fire Limited are fully committed to supply and install products and services, meeting our customer requirement.

In order to ensure that we achieve excellence in all our processes, we have structured and implemented a Management System, meeting the requirements of BS EN ISO 9001, 2008. The Quality Management System ensures that:

- Our Customer needs are fully understood.
- Appropriate Resources are provided in terms of facilities and relevant skills to fulfil Customer needs.
- Quality Objectives are set which are consistent with the overall policies of the Company. The progress towards the Quality Objectives is monitored.
- The Company is committed for continual improvement with an aim of customer satisfaction beyond their expectations.

The Policy is communicated all employees, and compliance to Coopers Fire Limited Management System is compulsory to all Company employees.

The authority for approving the Policy lies with the Managing Director.

The Policy is reviewed annually or as the circumstances dictate due to any significant changes for continuing suitability.

Signed

A handwritten signature in blue ink, consisting of several loops and a long horizontal stroke.

Managing Director

Date

19-1-2012

Version 2